

# GMHP Care Leavers Pledge 2024-2027

GMHP has committed to treating care experience as a protected characteristic. As part of this we pledge to support you with:

## Your home We will:



- Provide accurate and detailed adverts
- Review potential offers and discuss any issues you need to be aware of before you decide to accept. If necessary, we will by-pass the offer, so you are not penalised
- Alongside Leaving Care, House Project, and Staying Close teams, provide advice and guidance about your tenancy agreement whilst you are bidding
- Provide relevant information at the viewing, such as the area, any known issues and pet policy
- Give you 24 hours to make a decision after viewing a home, with no pressure at sign-up
- Explain the tenancy agreement fully and provide it in a suitable format
- Support you to settle into your new home, providing enhanced support within the first six months (minimum of monthly check-ins and introductions to teams and services)
- Provide help with flooring, window coverings and furniture where possible. We aim to standardise a minimum offer.

## Your wellbeing and future We will:



- Support you to connect with other young people
- Check-in with you at regular intervals – at least quarterly – throughout your tenancy
- Support you in a trauma-informed way if you struggle with any aspects of your tenancy, and refer to other services if beneficial
- Record any health conditions or disabilities you make us aware of, and ensure we tailor our service and support so that it is inclusive and responsive to your needs
- Not hold past tenancy issues against you, and will help support you to make a fresh start
- Offer money advice support
- Support you to connect with community services
- Support you with work experience, apprenticeships, training and employment.
- Support you to ensure you have access to digital services and support.
- Offer enhanced support if you gain employment with us.

## Our culture We will:



- Ensure you know what our commitments are, so you know what to expect from us
- Strengthen links with Greater Manchester's Local Authority Leaving Care Teams to ensure we all work closely to support you
- Raise awareness within our organisations about the needs and experiences of young people (in homes and workforce) and provide specific training for staff
- Regularly ask for feedback from you on the service and support we offer and ensure that we learn from it
- Share good practice across the partnership so everyone can benefit
- Regularly measure and report on our commitment to the pledges annually.

## Supported by

**Andy Burnham**  
Mayor of Greater Manchester

**Charlie Norman**  
Chair, GMHP

**Sean McKendrick**  
Chair of GM Care Leavers



**Greater Manchester**  
Housing Providers